

## Corporate Capabilities

Masser Technologies (MT) is an IT project and cyber-focused Managed Security Service Provider (MSSP) delivering nationwide remote and onsite customer services for the past 20 years. MT supports its commercial, defense contractors, and government clients with network design and operation services, including MS Cloud and GCC-High implementations, advanced server configurations and migrations, virtualization, storage solutions, and disaster recovery. MT provides IT endpoint support, help desk, VTC, IP telephony, and project management services. Also, MT supports DIB contractors with CMMC consultation services. MT is pending its GSA Highly Adaptive Cybersecurity Services (54151HACS) and IT Professional Services contracts (54151S).

## Our Approach

MT leads with a security-focused approach to IT systems and network services, utilizing reliable technology, robust protocols, and vigilant monitoring to guard clients against cyber threats.

## Differentiators

- ✓ Complete approximately 20,000 service tickets annually, exceeding SLA standards on every contract.
- ✓ Successfully triage an average of 1700 cyber intrusions per year
- ✓ Maintain thousands of IT endpoints for Army educational (TRADOC) and division command institutions (FORSCOM)
- ✓ Plan and continuously implement Army equipment lifecycle projects for thousands of PCs, tablets, printers, and VTC equipment
- ✓ SBA & DCSA sponsored CMMC educational presenters nationwide

## Government Contracts



## Commercial Contracts – Partial List



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## Areas of Expertise

- ✓ **IT Hardware and Server Systems**  
 Computer systems support  
 Equipment lifecycle management  
 OS Support-Windows, Linux, UNIX & Apple  
 Advanced server configurations  
 Network design and management  
 IT project and program management  
 Server & virtualization design/management  
 Disaster Recovery Planning
- ✓ **Cloud Technologies**  
 M365 implementation, migration, support  
 MS GCC-High FedRAMP compliance support  
 Data storage solutions
- ✓ **Cyber Security**  
 Threat monitoring/Incident triage
- ✓ **CMMC Consulting Services**
- ✓ **VTC/SVTC Support**
- ✓ **Help Desk Services**

## Performance Awards



**Recognized as  
one of the top  
partner-friendly  
IT and  
cybersecurity  
companies in the  
nation for 2024!**

## Company Data

|                       |                    |        |        |  |
|-----------------------|--------------------|--------|--------|--|
| Status:               | SBA 8(a) Certified |        |        |  |
| UEI:                  | NKJHRHGJTXV6       |        |        |  |
| Cage Code:            | 847X4              |        |        |  |
| Duns:                 | 030417419          |        |        |  |
| Facility Clearance:   | Secret             |        |        |  |
| NAICS Codes – Primary | 541512             |        |        |  |
| 518210                | 541513             | 541511 | 541330 |  |
| 541519                | 541611             | 541330 |        |  |

