

## Corporate Capabilities

Masser Technologies (MT) is an IT project and cyber-focused Managed Security Service Provider (MSSP) that has delivered nationwide remote and onsite customer services for the past 20 years. MT supports its commercial, defense contractors, and government clients with network design and operation services, including MS Cloud and GCC-High implementations, advanced server configurations and migrations, virtualization environments, storage solutions, and disaster recovery. Additionally, MT provides IT endpoint support, help desk, VTC, IP telephony, and project management services.

## Our Approach

MT leads with a security-focused approach to IT systems and network services, utilizing reliable technology, robust protocols, and vigilant monitoring to guard clients against cyber threats.

## Differentiators

- ✓ Complete approximately 20,000 service tickets annually, exceeding SLA standards on every contract.
- ✓ Successfully triage an average of 1700 cyber intrusions per year
- ✓ Maintain thousands of IT endpoints for Army (TRADOC) educational and division command institutions (FORSCOM)
- ✓ Plan and continuously implement Army equipment lifecycle projects for thousands of PCs, tablets, printers, and VTC equipment

## Government Contracts



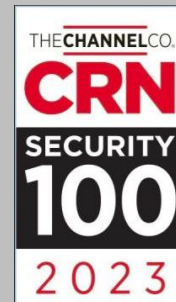
## Commercial Contracts – Partial List



## Areas of Expertise

- ✓ **IT Hardware and Server Systems**  
Computer systems support  
Equipment lifecycle management  
OS Support-Windows, Linux, UNIX & Apple  
Advanced server configurations  
Network design and management  
IT project and program management  
Server & virtualization design/management  
Disaster Recovery Planning
- ✓ **Cloud Technologies**  
M365 implementation, migration, support  
MS GCC-High FedRAMP compliance support  
Data storage solutions
- ✓ **Cyber Security**  
Threat monitoring and risk reduction  
Incident triage
- ✓ **VTC/SVTC Support**
- ✓ **Help Desk Services**

## Performance Awards



## Company Data

|                       |                    |        |        |  |
|-----------------------|--------------------|--------|--------|--|
| Status:               | SBA 8(a) Certified |        |        |  |
| UEI:                  | NKJHRHGJTXV6       |        |        |  |
| Cage Code:            | 847X4              |        |        |  |
| Duns:                 | 030417419          |        |        |  |
| Facility Clearance:   | Upon Request       |        |        |  |
| NAICS Codes – Primary | 541512             |        |        |  |
| 518210                | 541513             | 541511 | 541330 |  |
| 541519                | 541611             | 541330 |        |  |

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