

## Corporate Capabilities

Masser Technologies (MT) is an IT project and cyber-focused Managed Security Service Provider (MSSP) that has delivered nationwide remote and onsite customer services for the past 20 years. MT supports its commercial, defense contractors, and government clients with network design and operation services, including MS Cloud and GCC-High implementations, advanced server configurations and migrations, virtualization environments, storage solutions, and disaster recovery. Additionally, MT provides IT endpoint support, help desk, VTC, IP telephony, and project management services.

## Our Approach

MT leads with a security-focused approach to IT systems and network services, utilizing reliable technology, robust protocols, and vigilant monitoring to guard clients against cyber threats.

## Differentiators

- ✓ Complete approximately 20,000 service tickets annually, exceeding SLA standards on every contract.
- ✓ Successfully triage an average of 1700 cyber intrusions per year
- ✓ Maintain thousands of IT endpoints for Army (TRADOC) educational and division command institutions (FORSCOM)
- ✓ Plan and continuously implement Army equipment lifecycle projects for thousands of PCs, tablets, printers, and VTC equipment

## Government Contracts



## Commercial Contracts – Partial List



## Areas of Expertise

- ✓ IT Hardware and Server Systems
  - Computer systems support
  - Equipment lifecycle management
  - OS Support-Windows, Linux, UNIX & Apple
  - Advanced server configurations
  - Network design and management
  - IT project and program management
  - Server & virtualization design/management
  - Disaster Recovery Planning
- ✓ Cloud Technologies
  - M365 implementation, migration, support
  - MS GCC-High FedRAMP compliance support
  - Data storage solutions
- ✓ Cyber Security
  - Threat monitoring and risk reduction
  - Incident triage
- ✓ VTC/SVTC Support
- ✓ Help Desk Services

## Performance Awards



## Company Data

Status:	SBA 8(a) Certified			
DUNS #	030417419			
Cage Code:	847X4			
UEI:	NKJHRHGJTXV6			
Facility Clearance:	Secret			
NAICS Codes – Primary	541512			
518210	541513	541511	541330	
541519	541611	541330		